

About the Authors

Peter van Eijk (CMG 101 - Article 6: Queues - Waiting in Line)

Peter HJ van Eijk is an independent consultant on management of cloud computing and other digital infrastructures, as well as a speaker, teacher and writer.

Peter's projects focus on developing and managing digital infrastructures, both for public administration and industry. He has worked for Deloitte consulting, IT suppliers EDS, internet providers, and at the University of Twente, where he received his Ph.D in 1988. He is also a regular columnist in Computable magazine and writes for CircleID.

He is chairman of the Dutch Computer Measurement Group, a non-profit professional society, and member of the Dutch IPv6 task-force. In the past he has been part of various national and international standardization committees.

Alex Podelko (Performance vs. Scalability)

For the last sixteen years Alex Podelko has worked as a performance engineer and architect for several companies. Currently he is Consulting Member of Technical Staff at Oracle, responsible for performance testing and optimization of Enterprise Performance Management and Business Intelligence (Hyperion) products. He blogs at <http://alexanderpodelko.com/blog> and can be found on Twitter as @apodelko.

Stephen Balzac (Boiling the Frog)

Stephen Balzac is an expert on leadership and organizational development. A consultant, author, and professional speaker, he is president of 7 Steps Ahead, an organizational development firm focused on helping businesses get unstuck.

Steve is the author of [The 36-Hour Course in Organizational Development](#), published by McGraw-Hill, and a contributing author to volume one of "Ethics and Game Design: Teaching Values Through Play." For more information, or to sign up for Steve's monthly newsletter, visit www.7stepsahead.com. You can also contact Steve at 978-298-5189 or steve@7stepsahead.com.

Scott Chapman (WILTM: DS8870)

Scott has been a programmer since the 6th grade. His love for technical details got him involved with performance testing a mainframe CICS-DB2 application

that is the largest application his employer had ever developed. Over a decade ago, that experience led to him becoming responsible for mainframe performance and capacity where he continually searches out improvements in both application and system performance. But he never stopped being a programmer. He has been paid to write code for everything from PCs to an IBM System/36 system to IBM mainframes to cell phones.

Whether he wants to or not, he usually succeeds in learning something new every month.

Dominique Heger (Hadoop Performance Tuning -- A Pragmatic & Iterative Approach)

Dominique Heger has over 26 years of IT experience, focusing on systems modeling, performance evaluation, and capacity planning. He is the owner/founder of DHTechnologies (DHT), an IT consulting firm in Texas. He has successfully conducted large-scale projects for companies such as Boeing, AT&T, LLNL, NERSC, Wells Fargo, and CERN. Prior to DHT, Dominique worked for IBM, Hewlett-Packard (at CERN Geneva), and Unisys. Over the years, he has published over 30 papers and books on performance-related topics with IEEE, CMG, or the IBM Press. He holds an MBA/MIS from Maryville University St. Louis, and a Ph.D. in Information Systems from NSU, Florida.

Next to his work in computer science, he very much enjoys training horses in the Texas Hill Country and team roping.