About the Authors

Here is a little information about the people who provided this month’s articles.

**Peter van Eijk**  (CMG 101 - Article 7: Little’s Law)

Peter HJ van Eijk is an independent consultant on management of cloud computing and other digital infrastructures, as well as a speaker, teacher and writer.

Peter’s projects focus on developing and managing digital infrastructures, both for public administration and industry. He has worked for Deloitte consulting, IT suppliers EDS, internet providers, and at the University of Twente, where he received his Ph.D in 1988. He is also a regular columnist in Computable magazine and writes for CircleID.

He is chairman of the Dutch Computer Measurement Group, a non-profit professional society, and member of the Dutch IPv6 task-force. In the past he has been part of various national and international standardization committees.

**Madhu Tanikella**  (Future-ready IT Systems with Performance Prediction using Analytical Models)

Madhu Tanikella is a Senior Technology Architect at Infosys. He has 12+ years of experience in providing delivery and consulting services in Performance Engineering & Performance Tuning for enterprise software systems, implemented in client-server, n-tier, SOA, Messaging Middleware architectures. He has specialized expertise in the areas of NFR & SLA Validation, Workload Modeling, Performance Modeling, Performance Tuning of Java/J2EE, Oracle Database, TIBCO Business Works and IBM MQ, Capacity Planning and Hardware Sizing for distributed software systems. Madhu is certified in IBM Cloud Computing Architecture and IBM SOA Solution Designer. He can be contacted at madhubabu_tanikella@infosys.com

**Scott Chapman**  (WILTM: When VARCHAR Makes Sense)

Scott has been a programmer since the 6th grade. His love for technical details got him involved with performance testing a mainframe CICS-DB2 application that is the largest application his employer had ever developed. Over a decade ago, that experience led to him becoming responsible for mainframe performance and capacity where he continually searches out improvements in both application and system performance. But he never stopped being a programmer. He has been paid to write code for everything from PCs to an IBM System/36 system to IBM mainframes to cell phones.
Whether he wants to or not, he usually succeeds in learning something new every month.

**Alex Podelko** *(Performance Requirements and Agile Projects)*

For the last sixteen years Alex Podelko has worked as a performance engineer and architect for several companies. Currently he is Consulting Member of Technical Staff at Oracle, responsible for performance testing and optimization of Enterprise Performance Management and Business Intelligence (Hyperion) products. He blogs at [http://alexanderpodelko.com/blog](http://alexanderpodelko.com/blog) and can be found on Twitter as @apodelko.

**Stephen Balzac** *(The Procrustes Method)*

Stephen Balzac is an expert on leadership and organizational development. A consultant, author, and professional speaker, he is president of 7 Steps Ahead, an organizational development firm focused on helping businesses get unstuck.

Steve is the author of *The 36-Hour Course in Organizational Development*, published by McGraw-Hill, and a contributing author to volume one of “Ethics and Game Design: Teaching Values Through Play.” For more information, or to sign up for Steve’s monthly newsletter, visit [www.7stepsahead.com](http://www.7stepsahead.com). You can also contact Steve at 978-298-5189 or steve@7stepsahead.com.